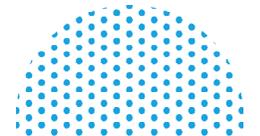




Your eNPS Guide





eNPS = employee Net Promoter Score

A scoring system where to measure how employees feel about their role and the company they work for by scoring different aspects from 0-10

Three scoring categories of eNPS

Detractors



0-6

Passives



7-8

Promoters



9-10

Your eNPS score can be anything from -100 to 100

eNPS score =



% of promoters



% of detractors

What is a good eNPS score ?*

*Can vary for different industries and businesses



Very poor= -100 to -50



Poor= -50 to -0



Average= 0 to 10



Good = 10 to 30
Excellent = 30+